Gathering Student Feedback

Academic Technologies
Fall 2020

Office of Teaching, Learning & Technology
Tips For This Training

- This session is being recorded.
- Ask questions as you need help.
- Please mute yourself during instruction.
- Need more help? Contact the ITS Help Desk.
Importance of student feedback

- Gather information about how students are learning
- Gauge student attitudes
- Adjust teaching based on data
Training Agenda

→ Part 1: Synchronous Feedback Tools with Zoom
  • Reactions and Nonverbals, Chat, Polls, Annotations

→ Part 2: Asynchronous Feedback Tools in ICON
  • Discussions, Quizzes

→ Part 3: Other Survey Tools
  • Top Hat, Qualtrics, ACE Surveys
Part 1

Synchronous Feedback Tools with Zoom
Reactions and Nonverbals

→ Reactions
  • Best in Gallery View
  • Students without video can still have quick expressions.

→ Nonverbals
  • Available under Participants.
  • Quick way to poll students.
Chat Options

→ A way all students can participate.
→ Set guidelines for how to use chat in your class.
→ TAs or students can watch chat during lecture.
→ Save chats using … or autosave all chats in settings at uiowa.zoom.us.
Polls

- Only the creator of the Zoom session can create polls.
- All hosts and cohosts can activate poll questions.
- Polls available in reoccurring Zoom sessions.
- Can access poll reports up to a month later.
- No ICON gradebook connection.
Annotations

→ Quick check on mood or learning.
→ Can allow annotations during screenshare.
→ Anyone can save screen shot of annotations.
On a 1-9 rubber duck scale, how are things going today?
Part 2

Asynchronous Feedback Tools in ICON
ICON Discussions

➔ Nongraded discussions good for ongoing questions, discussions.

➔ Set expectations for when instructors will respond to questions and comments.
ICON Quizzes to Collect Feedback

➔ Ungraded quizzes in ICON can be used as surveys to gather feedback.
➔ Changes coming to ICON Quizzes by Spring 2020
Part 3

Other Survey Tools
Top Hat

Upload slides to add questions and present.

Basic: Free for students, includes interactive presentation options, no ICON gradebook connection.

Pro: $20 per semester, $55 lifetime. Includes online presentations, ICON connection, and asynchronous homework and review options.

What strategies are you using in class?

A Taking notes over readings.
B Taking notes over recorded lectures.
C Study group.
D Other
Qualtrics

Instructors at Iowa have additional options for collecting student feedback

• Can be anonymous
• Has powerful branching options
• Many different question types
• No ICON gradebook connection
ACE evaluation surveys

- Completely anonymous
- Not limited to specific questions.
- Gets students familiar with the ACE platform prior to the end of the semester
- No ICON gradebook connection
Part 4

Questions
Resources

→ Office of Teaching Learning and Technology
  • https://teach.its.uiowa.edu/
  • https://teach.uiowa.edu/all-technology-tools

→ ITS Help Desk
  • Email: its-helpdesk@uiowa.edu
  • Phone: (319)384-HELP(4357)