Gathering Student Feedback

Academic Technologies
Spring 2021
Tips For This Training

➔ This training is being recorded.
➔ Please mute yourself when not talking.
➔ Use the chat any time.
➔ Need more help? Contact the ITS Help Desk.
  • Email: its-helpdesk@uiowa.edu
  • Phone: (319)384-HELP(4357)
Training Agenda

➔ Part 1: Synchronous Feedback Tools with Zoom
  • Reactions and Nonverbals, Chat, Polls, Annotations

➔ Part 2: Asynchronous Feedback Tools in ICON
  • Discussions, Quizzes

➔ Part 3: Other Survey Tools
  • Top Hat, Qualtrics, ACE Surveys
Importance of student feedback

→ Gather information about how students are learning
→ Gauge student attitudes
→ Adjust teaching based on data
Part 1

Synchronous Feedback Tools with Zoom
Reactions and Nonverbals

- A quick way to get student feedback.
- Reactions show up in Gallery View and Participants.
- Participants shows how many participants have a reaction.
Chat Options

- A way all students can participate.
- Set guidelines for how to use chat in your class.
- TAs or students can watch chat during lecture.
- Save chats using … or autosave all chats in settings at uiowa.zoom.us.
Polls

→ Only the creator of the Zoom session can create polls.
→ All hosts and cohosts can activate poll questions.
→ Polls available in reoccurring Zoom sessions.
→ Can access poll reports up to a month later.
→ No ICON gradebook connection.
Annotations

➔ Quick check on mood or learning.
➔ Can allow annotations during screenshare.
➔ Anyone can save screenshot of annotations.
On a 1-9 rubber duck scale, how are things going today?
Part 2

Asynchronous Feedback Tools in ICON
ICON Discussions

→ Ungraded discussions good for ongoing questions.
→ Graded discussions can be used to check student understanding.
→ Set expectations for when instructors will respond to questions and comments.
ICON Quizzes to Collect Feedback

Ungraded quizzes in ICON can be used as surveys to gather feedback.
Part 3

Other Survey Tools
Top Hat

→ Upload slides to add questions and present.
→ Basic: Free for students, includes interactive presentation options, no ICON gradebook connection.
→ Pro: $20 per semester, $55 lifetime. Includes online presentations, ICON connection, and asynchronous homework and review options.

What strategies are you using in class?

A  Taking notes over readings.
B  Taking notes over recorded lectures.
C  Study group.
D  Other
Qualtrics

Instructors at Iowa have additional options for collecting student feedback

• Can be anonymous
• Has powerful branching options
• Many different question types
• No ICON gradebook connection
ACE evaluation surveys

- Completely anonymous
- Not limited to specific questions.
- Gets students familiar with the ACE platform prior to the end of the semester
- No ICON gradebook connection
Need Help?

→ **Request a consultation**, with follow-up support as needed, to discuss course structure, communication strategies, course facilitation, and more.

→ Ask a SITA for Technical Consultations
  • [SITA@uiowa.edu](mailto:SITA@uiowa.edu)
  • [https://tinyurl.com/bookasita](https://tinyurl.com/bookasita)

→ **Contact the ITS Help Desk** for technical troubleshooting or technology issues/questions.
Resources

→ Distance and Online Education
  • https://distance.uiowa.edu/

→ Office of Teaching Learning and Technology
  • https://teach.its.uiowa.edu/
  • https://teach.uiowa.edu/all-technology-tools

→ ITS Help Desk
  • Email: its-helpdesk@uiowa.edu
  • Phone: (319)384-HELP(4357)
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