Tips For This Training

➔ This training is being recorded.
➔ Please mute yourself when not talking.
➔ Use the chat any time.
➔ Need more help? Contact the ITS Help Desk.
  • Email: its-helpdesk@uiowa.edu
  • Phone: (319)384-HELP(4357)
Training Agenda

→ Part 1: Synchronous Feedback Tools with Zoom
  • Reactions and Nonverbals, Chat, Polls, Annotations

→ Part 2: Asynchronous Feedback Tools in ICON
  • Discussions, Quizzes

→ Part 3: Other Survey Tools
  • Top Hat, Qualtrics, ACE Surveys
Importance of student feedback

- Gather information about how students are learning
- Gauge student attitudes
- Adjust teaching based on data
Part 1

Synchronous Feedback Tools with Zoom
Reactions in Zoom

→ A quick way to get student feedback.
→ Reactions show up in Gallery View and Participants.
→ Participants shows how many participants have a reaction.
Chat Options

→ A way all students can participate.
→ Set guidelines for how to use chat in your class.
→ TAs or students can watch chat during lecture.
→ Save chats using … or autosave all chats in settings at uiowa.zoom.us.
Polls

→ Only the creator of the Zoom session can create polls.
→ All hosts and cohosts can activate poll questions.
→ Polls available in reoccurring Zoom sessions.
→ Can access poll reports up to a month later.
→ No ICON gradebook connection.
Annotations

- Quick check on mood or learning.
- Can allow annotations during screenshare.
- Anyone can save screen shot of annotations.
On a 1-9 rubber duck scale, how are things going today?
Part 2

Asynchronous Feedback Tools in ICON
ICON Discussions

- Ungraded discussions good for ongoing questions.
- Graded discussions can be used to check student understanding.
- Set expectations for when instructors will respond to questions and comments.
ICON Quizzes to Collect Feedback

Ungraded quizzes in ICON can be used as surveys to gather feedback.
Part 3

Other Survey Tools
Top Hat

→ Upload slides to add questions and present.
→ Basic: Free for students, includes interactive presentation options, no ICON gradebook connection.
→ Pro: $20 per semester, $55 lifetime. Includes online presentations, ICON connection, and asynchronous homework and review options.
Qualtrics

Instructors at Iowa have additional options for collecting student feedback

• Can be anonymous
• Has powerful branching options
• Many different question types
• No ICON gradebook connection
ACE evaluation surveys

- Completely anonymous
- Not limited to specific questions.
- Gets students familiar with the ACE platform prior to the end of the semester
- No ICON gradebook connection
Need Help?

→ **Request a consultation**, with follow-up support as needed, to discuss course structure, communication strategies, course facilitation, and more.

→ Ask a SITA for Technical Consultations
  - SITA@uiowa.edu
  - https://tinyurl.com/bookasita

→ **Contact the ITS Help Desk** for technical troubleshooting or technology issues/questions.
Resources

→ Distance and Online Education
  • https://distance.uiowa.edu/

→ Office of Teaching Learning and Technology
  • https://teach.its.uiowa.edu/
  • https://teach.uiowa.edu/all-technology-tools

→ ITS Help Desk
  • Email: its-helpdesk@uiowa.edu
  • Phone: (319)384-HELP(4357)